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April 30, 2003

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone, L. P. first calendar quarter of 2003.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2003
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

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APR 30 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	96	47.34	7	7.29
CENTREX	31	3.84	1	3.23
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	439	24.26	15	3.42
FOREIGN EXCHANGE	39	78.00	0	.00
COIN	627	6.17	69	9.50
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	34	1.00	2	5.88
DID (LINE)	0	.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	2	9.00	1	50.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	9	2.33	5	55.56
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	2	2.00	0	.00
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2003
SPECIAL SERVICES
AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS -----	1 AVERAGE INTERVAL -----	2 DUE DATE MISSED -----	2 % MISSED -----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	29	18.48	0	.00
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	22	2.68	1	4.55
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	83	9.69	1	1.20
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2003
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	1	2	2
TOTAL	AVERAGE	DUE DATE	%
ORDERS	INTERVAL	MISSED	MISSED
-----	-----	-----	-----
CIRCUIT SWITCHED LINE			
BUSINESS LINE NON	0	.00	0
BUSINESS LINE DES	431	2.19	36
PBX	3510	179.21	397
CENTREX	5997	46.68	632
WATS	1	16.00	0
MOBILE	0	.00	0
FEATURE GROUP A	345	11.01	32
FOREIGN EXCHANGE	255	16.69	33
COIN	666	17.24	31
CIRCUIT SWITCHED TRUNK			
FEATURE GROUP B	17	54.47	0
FEATURE GROUP D	837	1,174.81	87
DID (TRUNK)	503	146.28	62
DID (LINE)	74	64.64	15
PACKET SWITCHED SERVICES (X.25 AND X.75)			
PACKET DDD ACCESS	0	.00	0
PACKET SYNCHRONOUS ACCESS	0	.00	0
PACKET ASYNCHRONOUS	0	.00	0
DEDICATED METALLIC			
PROTECTION ALARM	113	5.07	10
PROTECTION RELAYING	0	.00	0
CONTROL CIRCUIT	37	2.00	5
DEDICATED TELEGRAPH TRUNK			
TELEGRAPH GRADE 75BPS	0	.00	0
TELEGRAPH GRADE 150BPS	0	.00	0
DEDICATED VOICE GRADE VOICE			
NON-SWITCHED LINE	158	8.15	17
VOICE SWITCHED LINE	237	11.42	13
VOICE SWITCHED TRUNK	49	2.18	6
VOICE AND TONE	1	1.00	1
DATA LOW SPEED	28	2.46	1
BASIC DATA/VOICE	724	36.24	83
PSNA-VOICE/DATA TIE TRUNK	23	2.30	4
SSN ACCESS-VOICE/DATA	3	1.00	0
SSN INTERMACHINE-VOICE/DATA	444	3.23	3
DATA EXTENSION-VOICE GRADE	101	4.16	3
PROTECTION RELAY-VOICE GRADE	0	.00	0
TELEPHOTO AND FACSIMILE	0	.00	0

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2003
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS -----	1 AVERAGE INTERVAL -----	2 DUE DATE MISSED -----	2 % MISSED -----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	2	.50	0	.00
PROGRAM AUDIO 50 -8000HZ	10	1.20	1	10.00
PROGRAM AUDIO 50 -15000HZ	11	1.82	2	18.18
DEDICATED VIDEO				
TV CHANNEL 15KHZ	63	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	3	14.33	1	33.33
DIGITAL DATA 2.4KBS	128	3.66	7	5.47
DIGITAL DATA 4.8KBS	11	9.91	0	.00
DIGITAL DATA 9.6KBS	77	15.35	7	9.09
DIGITAL DATA 19.2KBS	1	57.00	0	.00
DIGITAL DATA 56KBS	2622	6.56	136	5.19
DIGITAL DATA 64 CCC KBS	2284	4.91	90	3.94
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	24647	69.53	877	3.56
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	715	28.72	28	3.92
GT 45 MBS	1	1.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	2	1.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
1ST QTR, 2003
SPECIAL SERVICES

PAGE 1 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	1	6.32	2194	4.87
CENTREX	0	.00	3109	4.26
WATS	0	.00	3	5.55
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	28	5.43
FOREIGN EXCHANGE	19	3.91	236	5.70
COIN	3026	18.94	544	16.04
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	7	17.26	857	5.40
DID (LINE)	0	.00	123	5.13
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	57	5.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	20	4.19
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	4	11.18
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	156	5.99
VOICE SWITCHED LINE	7	3.71	110	5.35
VOICE SWITCHED TRUNK	0	.00	63	4.07
VOICE AND TONE	0	.00	1	5.77
DATA LOW SPEED	0	.00	102	4.43
BASIC DATA/VOICE	15	2.56	1104	3.34
PSNA-VOICE/DATA TIE TRUNK	0	.00	8	2.24
SSN ACCESS-VOICE/DATA	0	.00	1	1.28
SSN INTERMACHINE-VOICE/DATA	0	.00	10	15.81
DATA EXTENSION-VOICE GRADE	14	4.35	1044	3.53
PROTECTION RELAY-VOICE GRADE	0	.00	84	4.70
TELEPHOTO AND FACSIMILE	0	.00	5	6.13